

Are you selling your Lot?

All property ownership within Sandy Shores Resort must be processed through Sentry, our Property Management Company. This process is started by the seller (current owner). Only after a sale is finalized will the new owner be able to generate an account with Sentry.

Sellers – Please follow the instructions below:

1. Contact Sentry to request your closing documents. You can access this online at sentrymgt.com and click on “Request Closing Documents” at the top of the page. This will be found on the main page of the website, not on your individual portal. If you do not have access to the portal or internet, you may contact Sentry at (517-545-3900, option #6, and ask for assistance with initiating closing documents to sell your property.
2. Follow prompts and complete all necessary closing paperwork and submit to Sentry. {lease be sure to include all contact details for the purchasers so that Sentry may complete the change of ownership promptly.
3. Once all closing documents have been forwarded to Sentry, along with proof of sale (i.e. Warranty Deed, Quit Claim Deed, etc.) Sentry will then terminate your portal access, and you will no longer be subject to SSR Billing for that Lot.

Buyers – please follow the instructions below:

1. The initial process for obtaining access to the portal is initiated by the seller. Once the Seller’s access has been terminated and the closing documents have ben finalized, Sentry will contact the new owners on the Deed submitted, to introduce them to Sandy Shores Resort, and send their Welcome Packet and onboarding materials.
2. The new owners can then use their new account number within their Welcome Packet to create an online account with Sentry and to begin setting up your portal. If you do not have internet access, this process will be conducted via post office mail and/or by phone.

New Owners, or current owners not yet onboarded with Sentry:

Contact Sentry, by phone at (517) 545-3900 #6 to speak with a local team member that can assist you. The Board of Directors does not have access to ownership information outside of the Sentry system and can not assist with purchasing or selling property but may be able to help you get in contact with someone who can. Please see the SSR website at sandyshoresresort.org for contact information.